

RESOLUTION NO. 901

A RESOLUTION ADOPTING A COMPASSIONATE WATER LEAK POLICY.

WHEREAS, water leaks can occur and be undetected through no fault of the water users, and

WHEREAS, water leaks may go by undetected for up to sixty (60) days because water meters are only read on a bimonthly basis, and

WHEREAS, the water usage charge due to water leakage may create a hardship for users who also have to pay to have the leak repaired, and

WHEREAS, it is in the Community's interest to conserve water by encouraging the prompt repair of water leaks;

NOW, THEREFORE, THE WILSONVILLE CITY COUNCIL RESOLVES AS FOLLOWS:

1. Water users will not be required to pay that portion of their water bill attributable to water leakage provided that:

- (a) The leak is repaired at the water user's expense within 48 hours of notification by the City that a leak has occurred;
- (b) The City, upon rechecking the water meter, concurs that the leak has been fully repaired;
- (c) Exceptions from the 48 hour repair requirement may be granted in writing by the City Manager or designee when extenuating circumstances are recognized;

2. The water user's bill during the period of time when undetected leakage occurred shall be based on the prior year's bill, adjusted for any approval of subsequent rate increases for the same period of time. When prior year billing information is not available, the City Manager or designee will determine the approximate billing based on bills for comparable properties;

3. This policy shall not apply to leaks that are reoccurring problems or those

that are apparent as opposed to undetected leaks.

ADOPTED by the Wilsonville City Council at a regular meeting thereof this 2nd day of March, 1992, and filed with the Wilsonville City Recorder this date.



GERALD A. KRUMMEL, Mayor

ATTEST:



VERA A. ROJAS, CMC/A&E, City Recorder

SUMMARY OF VOTES:

Mayor Krummel	<u>AYE</u>
Councilor Carter	<u>AYE</u>
Councilor Chandler	<u>AYE</u>
Councilor Lehan	<u>AYE</u>
Councilor Van Eck	<u>AYE</u>